



Fixed Mobile Convergence (FMC)



Carrier Benefits

Integrating VoIP with mobile services can improve coverage, quality of service and provide cost savings. In addition, FMC can help expand your customer base and increase your ARPU in the following ways:

- Introducing new, innovative services enables you to capture a larger share of your customers' telecom expenditures
- Creating product differentiation can attract new subscribers, increase customer loyalty and reduce churn
- Offering an integrated service enables you to address multiple market segments
- Providing your customers with greater accessibility can increase both outgoing and incoming usage

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IDT FMC enables you to provide an integrated VoIP, mobile and fixed line phone service to your customers.

Increase your share of your customers' telecom expenditures while delivering a cutting-edge service with minimal resources.

A Seamless FMC Experience

IDT FMC is an integrated VoIP, mobile and fixed line phone service that routes calls over landline, wireless and IP networks. Your customers will enjoy a new level of convenience and accessibility and benefit from:

- **A choice of using a single handset or multiple devices**
Callers can use a dual-mode (mobile/Wi-Fi), fixed line or mobile phone in addition to a standard phone connected to an MTA. Our softphone also enables calls to be made from a PC.
- **Customized calling plans**
You can offer unlimited monthly plans, bucket of minutes monthly plans, a pay as you go model and special plans that feature the calling destinations most appealing to your customers.
- **The ability to add phone numbers from different countries**
Your customers can select phone numbers from a wide range of countries all over the world. They can then choose to have one number across all platforms or multiple numbers from different countries.
- **A rich set of Class 5 features**
IDT FMC enables a common feature set across all platforms, including "Reach Me" functionality, which rings multiple devices simultaneously or in a specified order.
- **An on-line account center**
Callers can manage features, view call detail records (CDRs) and access their real-time account balance, reducing customer support requirements.